# SMART | Skills SMART | Solutions



## Our Values

#### **Authenticity:**

- Practice what you preach.
- Don't say what you don't believe in.
- Don't teach what you have not experienced.

#### **Empathy:**

- Be mindful of the human-being.
- Seek to understand, before teaching.
- Focus on the need, not on the desire.

## Deep-Work:

- Don't give up easily on a problem.
- Give undistracted time and attention.
- Strive to learn from every experience.

## **Accountability:**

- Look after your client's cost-benefit.
- Don't charge more than you deserve.
- Set high-standards for your performance.

#### Honour:

- Keep your comittments.
- Be worthy of your client's trust.
- Don't compromise on your dignity.



#### TRAINING I COACHING I CONSULTING

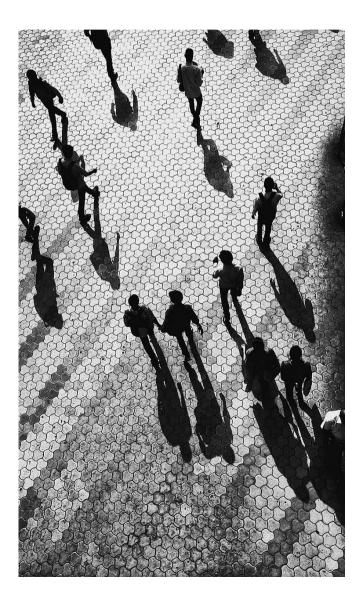
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# Invest in people. Invest in growth.

Powerful programs. To improve performance. To increase engagement. To bring out the best in people.



# Training Program



## Program:

- Smartwork Training
- For Supervisors/ Teams/ Executives

#### Aim:

■ To improve professional performance

#### Themes:

- Productivity Skills
- Thinking Skills
- Communication Skills
- Collaboration Skills
- Supervision Skills

#### Format:

- Group training in role-based batches
- Customized syllabus
- Modular program

## Schedule:

Multiday-workshops/ Weekly-sessions

# Coaching Program



## Program:

- Leadership Coaching
- For Managers

## Aim:

■ To improve operational leadership

## Themes:

- Personal Credibility
- People Management
- Operation Design
- Strategic Alignment
- Problem Solving

#### Format:

- Personal coaching to individuals
- Customized syllabus
- Modular program

#### Schedule:

■ Weekly-sessions

# **Consulting Program**



## **Program:**

■ HRD Consulting

#### Aim:

- To develop effective HRD structures
- To develop effective HRD strategies

#### Themes:

- Employee Onboarding
- Job Design & Analysis
- Performance Appraisals
- Learning & Development
- Compensation & Benefits
- Rewards & Recognition

#### Format:

- Workgroup with HR Department
- Advisory with Senior Management

#### Schedule:

■ Weekly-sessions